

PROFESSIONAL SUMMARY

AI Product Manager, AI Content Creator, Technology Consultant, and MBA graduate with expertise in Product Strategy, AI innovation, Business Operations, Supply Chain, and SaaS development. Founder of an AI innovation studio building scalable digital platforms and automation systems for businesses. Experienced in leading product development, launching MVPs, implementing AI solutions, and driving operational improvements across startups and enterprise environments. Recognized by the Worcester Regional Chamber of Commerce for professional impact and innovation.

CORE SKILLS

Product & Strategy

Product Strategy, Product Roadmaps, MVP Development, Product Lifecycle Management, Go-to-Market Strategy, Market Research, Competitive Analysis, Product Analytics

AI & Data

Artificial Intelligence, Generative AI, Prompt Engineering, Data Analytics, SQL, Python, Tableau, Power BI, Excel

Software & Development

React, Next.js, Node.js, JavaScript, Typescript, HTML, CSS, REST APIs, Supabase, Git, Full-Stack Development, Mongo.DB, Render

Project Management

Agile, Scrum, Kanban, Stakeholder Management, Backlog Prioritization, Cross-Functional Leadership, KPI Tracking, A/B Testing, Operations Management, Performance Management, Supply Chain & Logistics Management

Tools

Figma, JIRA, Asana, Trello, GitHub Copilot, Cursor, Claude, ChatGPT, Canva

PROFESSIONAL EXPERIENCE

Founder, [Faraz LLC – Worcester, MA](#)

Aug 2025 – Present

- Founded and lead an AI innovation studio and digital engineering consultancy focused on building intelligent business systems, SaaS products, and automation platforms.
 - Create Social Media content on LinkedIn, YouTube and Instagram.
 - Design and build AI-powered SaaS platforms, enterprise dashboards, and automation systems for startups and growing organizations
 - Develop Generative AI solutions including GPT powered tools, AI content systems, and automated marketing pipelines
 - Lead full product lifecycle management from ideation and MVP development to launch and scaling
 - Architect automation ecosystems integrating CRMs, EHR, AI chatbots, and data pipelines to reduce manual workflows
 - Build executive dashboards and forecasting models for data-driven strategic decision making
 - Conduct AI readiness assessments, technology audits, and digital transformation consulting
 - Deliver executive workshops and corporate training on AI adoption and automation strategy
-

AI Product Manager (AI & Growth Innovation Intern), [Digital Surgeons – New Haven, CT](#)

Jul 2025 – Sep 2025

- Worked directly with leadership to develop and launch AI-powered product solutions.
 - Led product strategy for an AI image generation SaaS platform, defining product roadmap and MVP scope
 - Conducted market research, customer discovery, and competitor analysis to shape product positioning
 - Designed product workflows, user personas, and end-to-end product requirements documentation
 - Built AI prototypes using Cursor, GitHub Copilot, Claude, ChatGPT, and modern AI development tools
 - Managed product backlog and feature prioritization using Agile development methodology
 - Implemented A/B testing and product analytics to improve product performance and user engagement
 - Collaborated with founders, designers, marketers and engineers to deliver scalable product releases
-

Teaching Assistant – Business Analytics & Big Data, [Clark University – Worcester, MA](#)

Sep 2025 – Dec 2025

- Supported graduate-level courses in Business Intelligence, AI, and Big Data technologies.
 - Taught students concepts in analytics, AI tools, machine learning fundamentals, and data visualization
 - Assisted in instruction of tools including Python, KNIME, GitHub Copilot, and analytics platforms
 - Mentored students on analytics projects, internships, and career development
 - Hosted ClarkxTangem with Tangem staff to increase Tangem cryptowallet adoption on campus.
-

Transportation Operations Specialist, [Amazon – India](#)

Aug 2023 – Dec 2023

- Worked in Amazon Freight's middle-mile logistics operations, supporting enterprise shipping clients.
- Managed freight operations for large enterprise accounts including Samsung, Coty, Bath & Body Works, and Hills Pet Nutrition
- Monitored shipments and built operational reports and dashboards using Excel and Power BI
- Resolved logistics disruptions and coordinated across shippers, carriers, and internal operations teams

- Improved operational coordination between stakeholders across the supply chain network
- Mentored new team members and supported onboarding

Product Developer, Crio.Do – India

Nov 2021 – Jan 2023

- Developed full-stack software projects and product features as part of a professional development program.
- Built scalable applications using React, Javascript, Typescript, Node.js, MongoDB, and REST APIs
- Translated functional requirements into product features and technical implementations
- Worked within Agile development teams using sprint planning and iterative releases
- Conducted QA testing, debugging, and feature validation for product reliability

Customer Service Associate, Amazon – India

Oct 2021 – Jan 2022

- Helped customers based in the US & Canada with their orders and accounts.
- Helped Business Intelligence, Catalog and Warehouse teams help forecast sales, improve customer satisfaction and retention, sell better products and remove faulty products from Amazon's marketplace
- Coordinated with team managers, subject matter experts (SME)'s to work on complex issues and come up with solutions in the best interest of the customer and the company.

EDUCATION**Master of Business Administration (MBA) - Information Management & Business Analytics**

Clark University – Worcester, MA

GPA: 3.92 / 4.0

- *Teaching Assistant for Business Intelligence and Big Data courses*
- *Clark University Team Leader – MBA Business Strategy Competition*

Bachelor of Commerce – Computers

Osmania University – India

HONORS & AWARDS**Welcome to Worcester Award (2025), Worcester Regional Chamber of Commerce**

Recognized as a promising professional making significant contributions to the Worcester business community

Beta Alpha Psi Honor Society – Lifetime Membership

Awarded to top academic performers in business programs.

Dean's Merit Scholarship

Clark University MBA Program

CERTIFICATIONS

Certified Scrum Product Owner (CSPO)

Certified Scrum Master (CSM)

Certified Associate in Project Management (CAPM)

Generative AI for the High Performing Professional by Valere Learning

Business Foundations for Leaders and Managers (Digital Transformation Leadership) by Valere Learning

Six Sigma White Belt

Google Analytics Certification

Career Essentials in Data Analysis – Microsoft & LinkedIn

SELECTED PROJECTS**Faraz EHR**

AI-powered electronic health record system designed for small healthcare providers.

Vibegen

AI image generation platform integrating multiple image models for designers and marketers.

Promptly

AI prompt-sharing social network enabling users to create, reuse, and collaborate on prompts.

Optimizing Bidding Windows in 3PL to improve Operational Efficiency

Demonstrated how optimizing Bidding Window durations in Supply Chain Business Operations can eliminate bottlenecks, save time, reduce costs, and ultimately increase revenue and profitability.

Walgreens Boots Alliance Strategy Analysis

Analyzed Walgreens' Pharmacy's US. strategy. Identified strategic issues and proposed actionable recommendations to improve profitability and long-term relevance in the US. market.

Generative AI & Business

Strategic Analysis on Generative AI's investment potential. Covered market players, business models, profitability, and LLMs

Condo Sales Regression Analysis

Built regression models to predict sale prices based on features like ocean view and furniture.

Furniture Fire Insurance Fraud: Used Gross Profit Factor analysis to detect over-reporting of losses.